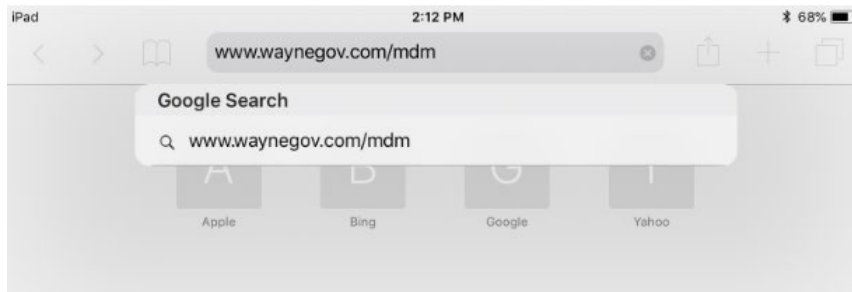# Wayne County Mobile Device Mgmt. Enrollment

How do I enroll my device?

Please follow these step-by-step instructions to enroll your device.

Android devices:

1. Home Screen > Open Google Chrome Browser

2. In open browser window type url address > www.waynegov.com/mdm

3. On the County Mobile Device Management page select > **Mobile Device Management Policy**. Read and Sign this document (electronically). Please have these submitted by January 31 to avoid any interruption to County resources.

4. Next go back to the County MDM webpage and select > **Mobile Device Enrollment Link.** This will begin the enrollment process for your device.

Feature Links › Employee Portal › Mobile Device Management

Computer Safety Tips ▶

How To's ▶

Tech News

Common County Forms ▶

Documents

Mobile Device Management

Mobile Device Management

Mobile Device Management (MDM) Enrollment

To enroll your Mobile Device please use the provided links below. Go to the first link, read and sign the policy. Then go to the second link on your device. This will begin the Mobile Device Enrollment process. Follow the prompts and refer to the enrollment instructions in your email. For any questions please contact the Wayne County IT Department.

Mobile Device Management Policy

Mobile Device Enrollment Link (must be done on the mobile device)

5. Step 1 on the IBM MaaS360 **select > Install**. This will bring direct you to the Google Play Store where you will download MaaS360 App. ****A Google Account is required to install apps. If you don't have an Account you will need to create one**.

IBM MaaS360

Instructions
You will need to install and configure the MaaS360 app from Google Play Store to access your corporate resources.

1 → Install MaaS360 app from Google Play Store

Use the link below to be redirected to Google Play Store and download MaaS360 app.

Install

2 → Configure MaaS360 App

Launch & configure MaaS360 to get access to your corporate resources.

Configure

← Google Play   🔍 ⋮

MaaS360 MDM for Android
MaaS360

2.8 ★   1M+   E
3K reviews   Downloads   Everyone ⓘ

Install

About this app   →

MaaS360 is the first cloud-based MDM solution that supports Android devices.

Business

MDM Android Instructions

6. After installing MaaS360. Open Google Chrome Browser back up. You will now move to Step 2 and **select > Configure**.

7. *On the "Add Device" screen. **Enter > Your County Email address**. The Corporate ID field should populate automatically. If not please **Enter > waynemdm** into the "Corporate ID" field. **Select > Continue**. If prompted for additional info on different screens please a use your county Username and Password.**Please note that these credentials are the same as what you use to sign-in to your computer or email. Ie Username: John.Doe*

8. Next you should receive the screen "KLMS Agent". **Check the box** to confirm you have read the terms and conditions. **Select > Confirm.** **If you do not receive this screen move to the next step.*
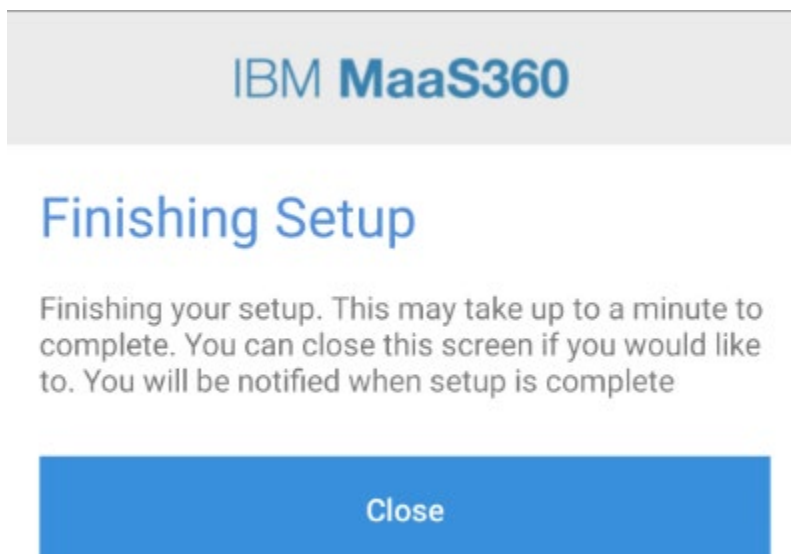

9. After confirming KLMS Agent you should receive a "Finishing Setup" screen. **Select > Close.**

MDM Android Instructions

10. Your email should configure itself at this point and you will receive a "Privacy Policy" screen. **Check > I agree** and **Click > Agree**.
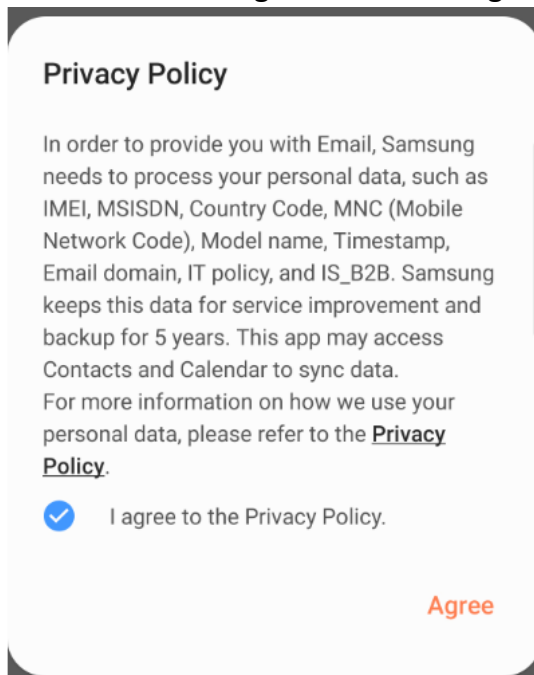

11. You may receive a message to "Update the security settings for Waynegov?". If so **Click > Update**.
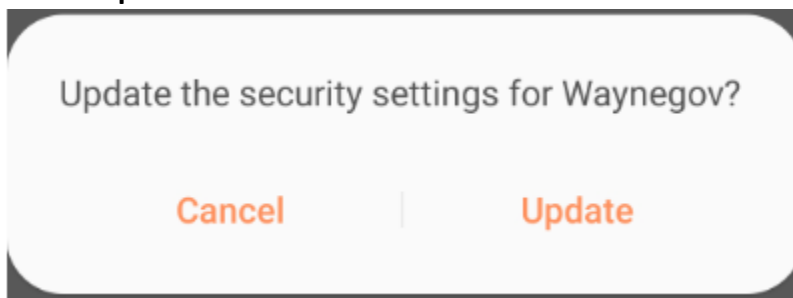

12. Your Email should be configured. You may need to wait upto 5min to see your emails populate in your inbox. If you did not receive the screens from Steps 10 or 11 please open the native Email client on your device. On Samsung Galaxy your email client should look like this:

MDM Android Instructions
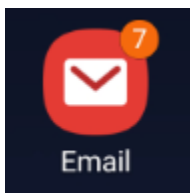
13. Open your email app to verify you are receiving emails. If you are not you may have to update your email client. To do so follow the below instructions.

14. Open the Email App. Check the top left corner for an orange indicator. If present tap the orange icon.
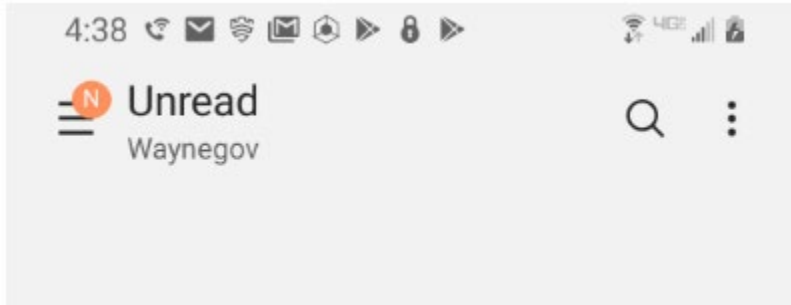
15. On the next screen select the gear icon in the top right.
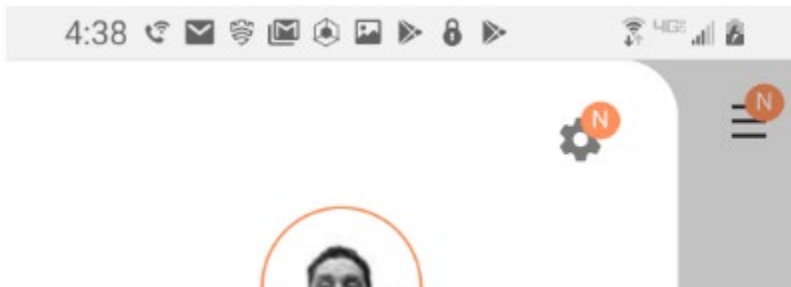
16. At the top you should have an "Update app" message. **Select > Update**.

MDM Android Instructions
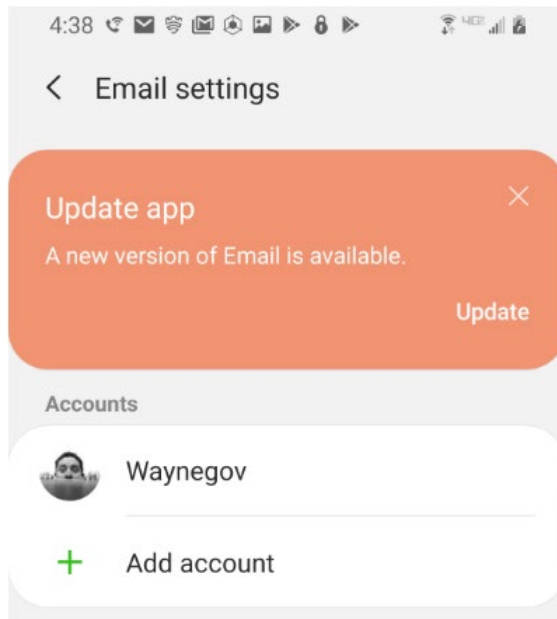
17. Agree to all remainder prompts until the update process begins. Once app is updated, verify that you are receiving emails.

18. Lastly verify your device meets compliance by opening the Maas360 App you installed earlier. **Click > Maas360**.

19. Next **Click > Settings.**
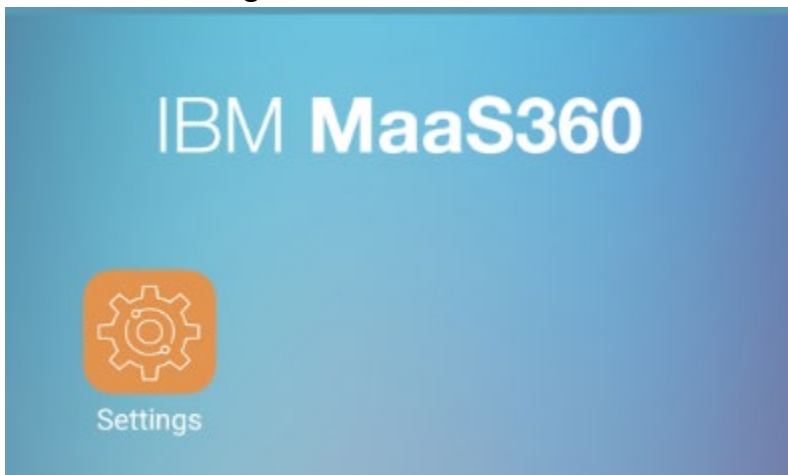
20. Next **Select > Compliance Status**. Select any issues that don't meet compliance and make the required change. Ie: PIN out of compliance: Must change PIN to 6 digit number.